



Request for Proposal, 17MCO521

In response, refer to

RFP No. 17MCO521 Addendum 1 (one) with Questions and Answers

May 1, 2017

******* DUE DATE HAS CHANGED TO JUNE 7, 2017*******

Gentlemen/Ladies:

Please note that there has been a change made to the original request for proposal. The following information shall be amended from the coordinating pages as follows:

PAGE 1

Responses must be received by **1:00 PM Local Time June 7, 2017 ~~May 24, 2017~~**. Late proposals will be rejected and returned without being opened. The clock in the Purchasing Agent's office is the official time piece for this submission. If interested, Contractors may use mail or express systems to deliver their proposal to the Purchasing Department; they should insure that they are tendered to the carrier in plenty of time to reach the Purchasing Department by the time and date required. Facsimile transmitted proposals shall not be accepted.

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CONFIDENTIALITY:

Contents of the proposals will remain confidential until the contract is awarded. At that time the contents will be made public; except for any portion of a proposal which has been clearly marked as a trade secret or proprietary data (the entire proposal may not be so marked). Proposals will be opened, and the name of the firm submitting the proposal read aloud, acknowledged, at **1:05 PM, June 7, 2017 ~~May 24, 2017~~**, in the Purchasing Department Conference Room located in the Midland County Courthouse, Suite 1101. All respondents or other interested parties are invited to attend the opening.

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1. IT Requirements

- a. The solution must be based on Microsoft architecture.
- b. All server software and components should run on Windows Server 2016 or greater and be compatible with Windows-based peripherals.
- c. The solution must be compatible with the VMware Virtual Desktop Infrastructure (VDI) and virtualized server hardware and operating systems.
- ~~b.~~ d. Database components should run on Microsoft SQL Server 2016 or greater.
- ~~c.~~ e. The solution should include an extensive and documented API (application programming interface) or Manufacturer should provide and support (on an ongoing basis) read/write interfaces to other County software.
- ~~d.~~ f. Workstation/end-user software and components should operate on 32 or 64 bit versions of Windows 10 or greater operating systems.
- ~~e.~~ g. Workstation/end-user software and components should operate under the security context of a standard Windows user account. No privilege escalation, such as “Power user” or “Administrator”, should be required.
- ~~f.~~ h. The solution should contain a diverse and flexible level of permissions that dictate what users can access and modify.
- ~~g.~~ i. The solution must offer single sign-on user authentication and access control through the use of Active Directory 2016 or greater.
- ~~h.~~ j. Workstation/end-user software and components should automatically update as necessary. No privilege escalation, such as “Power user” or “Administrator”, should be required.
- ~~i.~~ k. Web-based software (software that runs in a web browser) should support current versions of all major browsers, including Internet Explorer, Chrome and Firefox.
- ~~j.~~ l. Non web-based software (software that runs outside of a web browser) should be deployed and upgraded via an .MSI (Microsoft installer) file or similar technology that allows automated deployment and upgrades.
- ~~k.~~ m. End-users should be able to create their own reports without technical knowledge or the assistance of IT or software administrators.

Questions have been asked according to the instructions of the RFP and are hereby answered.

1. Has funding been approved for this project and if so what is the budget for this project?

Yes, \$ 1,000,000.00

2. How many total concurrent users will be using the software?

Approximately 500 users

3. When will answers to these questions be supplied?

As soon as we are able to get answers to the questions.

4. Will all questions and answers from all vendors be shared?

Yes

5. Does the County wish to replace an existing document management system, integrate with one or acquire one as part of this procurement?

Yes, Midland County wishes to replace an existing document management system, and acquire one as part of this procurement.

6. Have you evaluated or viewed any other vendor's products? If yes, please provide details.

During a previous RFP process, we did see the following vendor products:

-Courtview Justice

-Edoctec

-Intech Worldwide

-Journal Technologies

-Pioneer Technologies

-Tyler Technologies

7. Is the Bid Bond negotiable?

No

8. Will preference be given to browser-based applications?

No

9. Are solutions that utilize VDI technology (Citrix, RDP, VMware View) acceptable?

Yes

10. Item 2b on page 13 discusses data conversion from existing COBOL system. For pricing purposes, what sample data, record layouts, schema, etc is available for analysis?

We cannot get this information from our current software provider at this time.

11. Will any consultant be assisting with product selection or implementation? If a consultant is involved please identify them. If assisting with the implementation, what systems have they had experience with in the past?

No consultant will be assisting

12. In section A on page 17, it indicates “the County currently uses New World for its account functions, TechShare Case Management System for it’s prosecutor’s office and Spillman Integrated Public Safety Software for computer-aided-dispatching, intake, and jail management. The largest submission of cases is from the Midland Police Department, which utilizes the Tiburon Software System. The proposed solution should integrate with these or any replacement software packages with little or no double-entry of information.” For pricing purposes, what are the function and technical requirements of each integration?

We haven’t developed a specific list of what the integration will look like. On going, we need the product to share information with the other software platforms via an API or at the sequel level.

13. What other systems will be integrated into the new case management system? For each provided functional and technical requirements.

See # 12

14. On page 19 item 2 discusses a Public On-Line Portal. What are the technical and functional specifications for the Public On-Line Portal?

Needs to run on Windows IIS and support TLS. The Public On-Line Portal will provide public access to court documents. This portal is mainly used by attorney’s, landmen, and for background checks.

15. Page 22, G. states “The solution provider will perform gathering of requirements, design, development, and implementation for all interfaces for communication with other County solutions.” Page 23, 1. e. states “The solution should include an extensive and documented API (application programming interface) or Manufacturer should provide and support (on an ongoing basis) read/write interfaces to other County software.” Can the County Identify all other County Solutions requiring interfacing?

The only interfacing that we are aware of right now are TechShare, New World, Judicial Systems Inc, Spillman and Tiburon. Please note that any of these may change, therefore the product will need to interface with the replacements as well.

16. Can the County identify all State Reporting Interfaces required?

Various state agencies: OCA, OAG, CJIS, etc.

17. How many cases will be converted?

All. We do not have an exact number. It is believed to be in the hundreds of thousands.

18. How many images will be converted?

All. We do not have an exact number. It is believed to be in the tens of millions.

19. Can you confirm that there is one source for data conversion?

No, there will be 2 sources.

20. Does the County have a projected project start date?

We do not have an exact date set, but would like to start immediately after this RFP is awarded by the Commissioner's Court.

21. How many physical locations will be part of the implementation?

Courthouse, Annex, Jail/LEB, and JP's Office

22. Request for Vendor Requirement Waiver under Section III, Scope of Work, Section B, Vendor Requirements, #1, it is stated that the Vendor must have a Case Management System that is operational in Texas.

Midland County will not provide a Requirement Waiver for this.