



RFP 14MCO496 Letter with Instructions Addendum #3

From: Midland County Purchasing Agent Monte Jamison

Phone: 432-688-4871

Email: pur101@co.midland.tx.us

Address 500 N Loraine

Suite 1103

Midland Texas 79701

03/05/2014

**Subject: Request for Proposal
In response refer to RFP No. 14MCO496 Addendum 3.**

Gentlemen/Ladies:

This Amendment No. 3 is incorporated into RFP 14MCO496 for Law Enforcement Computer System Upgrade.

The purpose of this addendum is to answer questions pertaining to 14MCO496 sent by interested parties. To allow for fair and open competition all questions and answers will be sent to all parties involved.

This addendum in no way alters the original RFP or makes any addition or deletion of requirements it is only for the purpose of adding information. **Answers are in RED**

“The RFP provides a statement that the existing database is FairCom cTree. Can you please confirm whether this is the database on which the County plans to deploy? If it is not, please elaborate on the County’s database plans / preferences.”

Database components should run on Microsoft SQL Server 2008 R2 or greater.

Does the Sheriff’s Office have any union contracts for their workforce?

no

Will the 22 local agencies hosted listed under ‘2.2 AGENCY DEPARTMENT DATA – VOLUMES’ be included in this solution?

13 of the local agencies will have read/write capabilities.

Is the Sheriff’s Office the only agency that will be using the impounded vehicles functionality? Or will any of the other 22 hosted agencies be using it too (assuming they are included in the solution)?

The Sheriff’s Office is the only agency that will be using the impounded vehicle functionality.

Please provide the number of workstations for each application:

<u>Application</u>	<u># of workstations</u>
CAD	13



RFP 14MCO496 Letter with Instructions Addendum #3

RMS	450
Corrections	450
Mobile Messaging	450
Field-Based Reporting	75

The Application items RMS, Corrections and Mobile Messaging need to be at minimum inquire capability for the 450 users. Below will give a breakdown of agencies that require entry capability and the remain users will be Read Only stations.

Can you provide additional information related to “local agencies hosted 22”? Is this related to inmate housing or other departments and system components used? Are these 22 agencies just inquiring on information? If so please define inquiry type.

Sheriff’s Office Operations RMS Entry, Inquiry JMS - Inquiry Only Qty. = 92
Sheriff’s Office Detention RMS Entry, Inquiry JMS – Entry, Inquiry Qty. = 115

All of the following agencies need the ability to view inmate booking, offense, and arrest information. In addition, they will need access to the Warrant, Civil and Name Record information.

JP Pct. 1 – RMS Entry, JMS Inquiry Qty = 2
JP Pct. 2 – RMS Entry, JMS Inquiry Qty = 2
JP Pct. 3 – RMS Entry, JMS Inquiry Qty = 2
JP Pct. 4 – RMS Entry, JMS Inquiry Qty = 2
Constables Office Pct. 1 – RMS Entry, JMS Inquiry Qty. = 1
Constables Office Pct. 2 – RMS Entry, JMS Inquiry Qty. = 1
Constables Office Pct. 3 – RMS Entry, JMS Inquiry Qty. = 1
Constables Office Pct. 4 – RMS Entry, JMS Inquiry Qty. = 1
Warrant Services – RMS Entry, JMS Inquiry Qty. = 5
District Attorney’s Office – RMS Entry, Qty = 5 RMS & JMS Inquiry Only Qty. = 45
Public Safety Communication Center (Dispatch) – CAD Entry, Inquiry Qty. = 13
All remaining 9 agencies will be read only stations with RMS & JMS modules

From Page 9 of the RFP:

The Midland Count Sheriff’s Office serves a county of approximately 200,000 people.

The department has 207 full-time employees, including 75 sworn full-time officers.

This item refers to the Midland County Sheriff’s Office employees only.

Description Details

Population Served 200,000

Number of sworn officers 75

Number of non-sworn employees 132

Number of local agencies hosted 22

This item refers to the number of agencies that will be accessing the public safety system including the Midland County Sheriff’s Office. These agencies will consist of Midland County agencies such as DA, JP’s, Constables, ect.. Other agencies hosted will be from outside of Midland County such as ICE, Midland PD, ect...

Number of system users (sworn + non-sworn) 450



RFP 14MCO496 Letter with Instructions Addendum #3

This number refers to total number of “system users” as stated in the question. This would include the number of users from all of 22 agencies.

Number of jail beds 502

Number of full dispatch stations 8 dispatch with 5 additional call taking stations

This item indicates the number of daily active dispatch stations with our dispatch system. This number can also include the supervisor’s workstations. The 5 additional workstation are backup stations in the event a major event occurs and/or there is a need to add additional dispatchers. These would function as a full dispatch station when in use.

Number of dispatchers typically working per shift 5

This is the number of employee’s that scheduled daily to man the dispatch center.

Number of agencies dispatched 3 full time, 2 limited basis

Number of fire agencies dispatched 3

Number of EMS units dispatched 6 and 2 reserves

Community tow trucks on call rotation 2

Number of units on-duty per shift 3-4 Patrol, 25 Investigators

Number of RMS data entry stations 224

This number indicates the number of workstations that will perform data entry into the RMS system. All other stations will be inquiry only. The number is the total number from all 22 agencies that will be utilizing the public safety software.

Number of MDT units 62

This number indicates the number of MDT units the Midland County Sheriff’s office will utilize for the mobile client within the vehicles.

Please clarify the number of personnel?

The number of sworn (75) + non-sworn (132) indicated below appears to be in error as stated at 450. Is this an error?

This is not an error. The number of sworn (75) indicated the number of sworn officers in the Sheriff’s office and the remaining non-sworn will be 132 for the Sheriff’s Office users only. The number 450 indicated the total number of “system users” which included the users from all 22 agencies.

If 450 is the correct number? Can you define the user types that account for the additional 243 users?

JP Pct. 1 – RMS Entry, Inquiry Qty = 2

JP Pct. 2 – RMS Entry, Inquiry Qty = 2

JP Pct. 3 – RMS Entry, Inquiry Qty = 2

JP Pct. 4 – RMS Entry, Inquiry Qty = 2

Constables Office Pct. 1 – RMS Entry, Inquiry Qty. = 1

Constables Office Pct. 2 – RMS Entry, Inquiry Qty. = 1

Constables Office Pct. 3 – RMS Entry, Inquiry Qty. = 1

Constables Office Pct. 4 – RMS Entry, Inquiry Qty. = 1

Warrant Services – RMS Entry, Inquiry Qty. = 5

District Attorney’s Office – RMS Entry, Qty = 5 Inquiry Only Qty. = 45



RFP 14MCO496 Letter with Instructions Addendum #3

Public Safety Communication Center (Dispatch) – CAD Entry, Inquiry Qty. = 13
All remaining 9 agencies will be read only stations.

The additional users are from the additional agency?

How many total investigators does the Department have? The RFP indicates 25 per shift?

The number will be 25 investigators total

How many data RMS Clerks does the Department have?

The Midland County Sheriff's Office has 17 RMS clerks in operations and 115 jail staff that perform RMS entry as well.

How many call taking positions are usually staffed?

As indicated in RFP, 5 positions are scheduled daily

How many of the non-sworn employees are jail related employees?

The jail consists of 115 non-sworn positions?

4.8.2 Impounded Vehicles (REQUIRED) (Page 99) as related to the question below does Midland County have a current license for VIN assist software?

8. Does the system provide an invalid VIN report that will generate a listing of all vehicles added or modified during a specified date range with the VIN check digits that indicate an invalid VIN?

Midland County does not have a VIN Assist software license.

4.9.2 E-Citation (REQUIRED)

Does the county desire handheld citation equipment and if so state quantity?

Only include hardware if it is proprietary to your product. If hardware can be purchased by Midland County then it would be the Counties preference to purchase the hardware via state or government contract.

The number of citation devices that will be needed will be 29.

Does the county propose to equip all units with e-citation capability or a defined number of traffic enforcement units?

The purpose is to equip the patrol division with the ability to perform e-citation.

3.2 SOFTWARE

35. Is it required to have the Proposer's mapping component of the system, or does the system interface with County application or the County's Land Records Geographic Information System (GIS)?

Is the County's GIS system an ESRI product?



RFP 14MCO496 Letter with Instructions Addendum #3

The county does not have a GIS department or system. The question was meant to define whether the Mapping system of a vendor requires specialized mapping software or was the mapping software written in ESRI or other common third party product that are most commonly found in GIS Departments.

39. Does the system allow “triggering” of events based upon field input? Does the County want to set a trigger for a particular field or do they just want the capability of setting any field to trigger an event?

The request is for the system to trigger from any field to be able to trigger an event.

4.2.1 General System Requirements (REQUIRED)

3. Does the system provide the ability to automatically generate separate sequences of incident numbers for each of the agencies using the system?

Is the County intending for multiple agencies to input data into their RMS system?

In this question, The word agencies refers to agencies within Midland County. Such as Emergency Management and Constables.

4.9.3 Racial Demographics (REQUIRED)

4. Does the racial demographics provide for reporting State of Texas Racial Profiling consistent with federal and State of Texas requirements? Is Midland County S.O. doing Tier 1 or Tier 2 Racial Profile reporting?

Midland County is utilizing the Tier 1 report at this time.

4.14 OTHER INTERFACE REQUIREMENTS

8. The system must include the capability to interface with the existing inmate Kiosk system and exchange pertinent information such as deposits, disbursements, and other important information.

Who is the manufacturer of Midland’s Kiosk system?

EZ Card Systems

9. The system must include the capability to interface with the contract pharmacy utilized by the Jail contract medical company.

Who is the current medical company? If the Jail contract changes to a different medical company will the Vendor be expected to produce another interface under the Maintenance and Support agreement?

The current Medical Company is University of North Texas and Saluda. Yes an interface will be required to exchange data.

13. The system must include the capability to interface with the current law enforcement software vendor utilized by the City of Midland. Which software is used by the City of Midland? Do you have confirmation from that vendor for their willingness to interface? Can you provide an API?

The vendor will be expected to provide the API. The specification states that the vendor proposing must provide the ability to interface with the proposed system. That is the question that needs to be answered.

15. The system must include the capability to interface with the current software vendor utilized by video visitation company.

Will the Vendor be expected to produce another interface under the Maintenance and Support agreement if a different video visitation company is used?

Yes, an interface will be expected to exchange data between the two systems.

2.3 CURRENT OPERATING ENVIRONMENT

Fire/EMS software



RFP 14MCO496 Letter with Instructions Addendum #3

Is it your intent to replace Fire/EMS, provided by Spillman? Can you provide detailed specifications?

This section was to provide a list of the current Software environment that Midland County has operational. This item simply detailed our Fire/EMS resides on Hardware with Spillman software installed. Midland County is looking for a solution that will provide a Fire/EMS software within the CAD for dispatching and RMS for recording Fire incidents to the field staff. If you software has a Fire/EMS CAD and RMS Fire incident table please provide details of your product along with its capabilities.

Mobile Hardware Spillman Technologies

Can you provide more information on this and what the expectation will be?

This section was to provide a list of the current Software environment that Midland County has operational. This item simply detailed our Mobile application resides on Hardware with Spillman mobile software installed. Midland County is looking for a solution that will provide a mobile client to the field staff. If you software has a mobile client please provide details of your product along with its capabilities.

Midland County Sheriff's Office financial package IFAS

Will this require an interface and if so, can you provide more information?

This item was listed in the event that vendors have an interface already developed. This item is for information only and this proposal does not require an interface with this financial system.

The Midland County Sheriff's Office is seeking to continue to provide data sharing to the local, state, and federal agencies. Propose a solution to meet these objectives. Also, describe how the proposed system supports data sharing functionality."

Can you provide more background on the agencies referred to and exactly what is shared?

ICE, Border Patrol, Texas Department of Public Safety, Midland Police Department, District Attorney's Office, County Clerk's Office, District Clerks office, Justice of the Peace which consists of 4 precincts, 4 Constables and Warrant Services Division. The type of data that will be shared is JMS data such as booking, arrest and offenses. In the RMS, they will need access to the Name Record information, Warrants Info and Civil info.

Does the CAD System have a direct interface the TCIC/NCIC system to automatically generate queries on driver's licenses, vehicle, and simultaneously query RMS and JMS?

In addition to the above, do you require a full interface to TCIC/Regional and NCIC? I other words do expect to have Entry/Modify/clear and CCH capabilities directly from CAD RMS and JMS applications?

Yes, the expectation is that the CAD, RMS, JMS have full TCIC/NCIC capability and mobile devices have full query capability. The expectation is that all forms will be available to the perspective environment.

No other changes are required at this time.

Sincerely,

Midland County Purchasing Agent

Monte Jamison

Phone: 432-688-4871

Email: pur101@co.midland.tx.us