

Compact with the Citizens of Midland County

The Midland County Tax Office is a county government agency currently responsible for vehicle registration and titling, boat and motor registration titling, temporary permitting, issuance of handicap placards and plates, hunting and fishing licenses, collecting hotel occupancy tax, collecting vehicle inventory tax and other services. All of these services require continuous communication and interaction with our customers and several other governmental agencies.

Midland County Vision Statement

BE THE MOST TRUSTED AND INNOVATIVE COUNTY GOVERNMENT IN TEXAS

Customer Service Principles

Our customers can expect the Midland County Tax Office to:

- exercise courtesy and respect;
- be fair, ethical, and professional;
- provide timely and responsive service;
- give clear, accurate, and consistent information;
- follow through on its commitments;
- strive for continuous improvement in all of our services;
- go the extra mile in our efforts to serve;
- and The Midland County Tax Office strives to efficiently provide citizens excellent and innovative services with the adopted County values of Integrity, Respect, Compassion, Diligence, Accountability and Trust.

Customer Feedback

- Customer feedback received from the people we are in contact with daily, enables the Tax Office to develop and support continuous activities for improving the way we do business.
- Whether you contact us by phone, correspondence, or email, the Midland County Tax Office will handle each call and inquiry in a professional manner that is tailored to your needs.

By Phone

To discuss a concern, call us at (432) 688-4810.

Email

You may also email khood@mcounty.com to file a complaint, provide a compliment, or make a suggestion.

By U.S. Mail

Send letters to us at the following address:

Midland County Tax Office
2110 North A St, #111
Midland, TX 79705

Please include:

- your name and mailing address (telephone number and email are optional);
- a description of your comment or concern, including any background information or underlying facts; and
- the specific action or measure you are requesting of us.

HOURS OF OPERATION

M-W & Friday

8:00 a.m. – 5:00 p.m. CST

Thursday

8:00 a.m. – 6:00 p.m. CST